



Independent Auditor's Limited Assurance Report on the Solid Waste Inventory – base-year 2013

To
The board of administration and Shareholders of
Natura Cosméticos S/A

Introduction

We were engaged by **Natura Cosméticos S/A** to present our limited assurance report on the information contained in the **Solid Waste Inventory**, for the activities of the year ended December 31, 2013.

Company management's responsibilities

Natura Cosméticos S/A management is responsible for preparing and presenting appropriately the information contained in the Solid Waste Inventory for the year ended December 31, 2013 in accordance with own criteria, assumptions and methodologies and by internal control that it determined as necessary to allow the preparation of the information free of relevant misstatements, whether due fraud or error.

Independent auditor's responsibility

Our responsibility is to express a conclusion about the information contained in the Natura Cosméticos S.A's Solid Waste Inventory relative for the twelve-month period ended December 31, 2013, based on the limited assurance work conducted in accordance with Technical Release Nº 07/2012, approved by the Brazil's National Association of State Boards of Accountancy (CFC) in light of NBC TO 3000 (Assurance Work Other Than Audit or Review), issued by the CFC, which is equivalent to international standard ISAE 3000, issued by the International Federation of Accountants, applicable to non-historical information. These standards call for compliance with ethical requirements, including independence and work carried out to obtain limited assurance that the information contained in the Solid Waste Inventory for the twelve-month period ended December 31, 2013, taken together, are free of material misstatement.

A limited assurance work conducted in accordance with NBC TO 3000 (ISAE 3000) consists mainly of inquiries of management and other Company professionals involved in the preparation of the Solid Waste Inventory, as well as of the application of additional procedures deemed necessary to obtain evidence which enables us to conclude on the limited assurance on the Solid Waste Inventory. A limited assurance work also requires additional procedures, as the independent auditor becomes aware of matters which lead him to believe that the Solid Waste Inventory information may contain material misstatement.

The selected procedures relied on our understanding of the aspects concerning the compilation and presentation of the **Solid Waste Inventory** information in accordance with criteria, assumptions and own methodologies from Natura Cosméticos S/A. The procedures comprised:

- (a) the planning of the work, considering the materiality, the volume of quantitative and qualitative information and the operating and internal control systems which supported the preparation of Natura Cosméticos S/A's **Solid Waste Inventory** information for the twelve-month period ended December 31, 2013.



- (b) the understanding of the calculation methodology and the procedures for preparation and compilation of **Solid Waste Inventory** through interviews with management in charge of preparing the information;
- (c) the application of analytical procedures on quantitative information and sample verification of certain evidence supporting the data used for the preparation of the **Solid Waste Inventory**;
- (d) comparison of the financial indicators with the financial statements and/or accounting records.

We believe that the evidence obtained in our work was sufficient and appropriate to provide a basis for our limited conclusion.

Scope and Limitations

The procedures applied in a limited assurance work are substantially less extensive than those applied in an assurance work aimed at issuing an opinion about the information contained in the **Solid Waste Inventory**. Consequently, they do not allow us to obtain the assurance that we take notice of all the subjects that would be identified in an assurance work aimed at issuing an opinion. Had we carried out a work to issue an opinion, we could have identified other matters or misstatements in **Solid Waste Inventory** information. Accordingly, we did not express an opinion on this information.

The non-financial data is subject to further inherent limitations than financial data, given the nature and diversity of methods used to determine, calculate or estimate such data. Qualitative interpretations of materiality, significance and accuracy of data are subject to the individual assumptions and judgments. Also, we did not carry out any work on data reported for prior periods nor in relation to future projections and goals.

Conclusion

Based on the procedures performed and herein described, nothing came to our attention that makes us believe that the **Solid Waste Inventory** information, for the twelve-month period ended December 31, 2013, was not compiled, in all material respects, in accordance with Natura Cosméticos S/A's own criteria, assumptions and methodologies.

São Paulo, May 26th, 2014.

ERNST & YOUNG
Auditores Independentes S.S
CRC-2SP015199/O-6

A handwritten signature in black ink, appearing to read 'Luiz C. Passetti'.

Luiz C. Passetti
Accountant CRC 1SP144343/O-3

NATURA COSMÉTICOS S.A.

SOLID WASTE INVENTORY FOR THE TWELVE-MONTH PERIOD ENDED DECEMBER 31,
2013

(The values are expressed in tonnes, unless otherwise indicated)

Natura Cosméticos S/A's Solid Waste Inventory information for the twelve-month period ended December 31,
2013

BLOCK A

Waste produced and destined by third part productors and distribution centers (CDs): 5.827,24 tons.

BLOCK B

Waste proced and destined for Natura's own sites: 9.863,44 tons

BLOCK C

Waste Related to packing of invoiced products destined in the post-consumption: 30.154,45 tons.

BLOCK D

Waste related to Natura's sales support (support materials): 20.886,53 tons

BLOCK E

Waste related to the compilation of overall results from the sum of the A, B, C and D blocks presented in the aggregate and disaggregated form as well performance indicators: 66.731,66 tons.